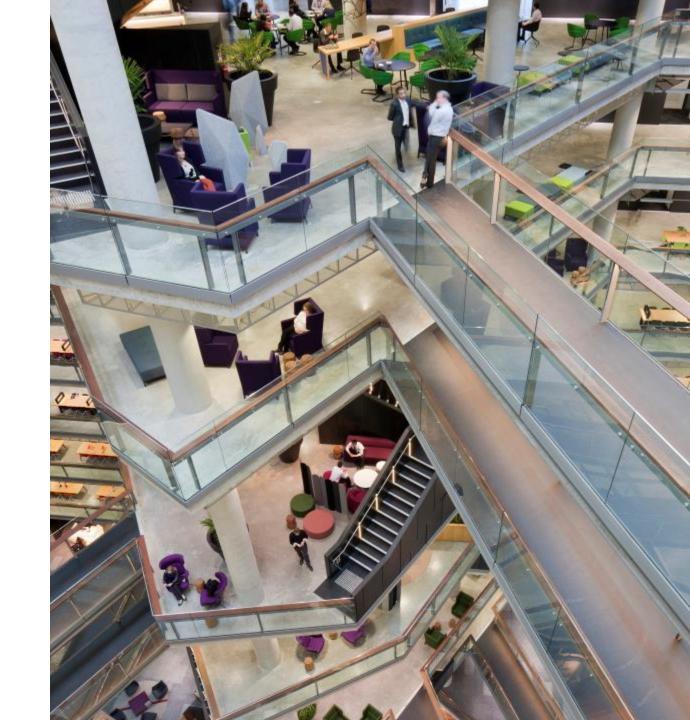
# Changing Tenant Demands and the New Shape of Office Buildings

**Future Forward** 



Kay Sargent Lendlease Director of Workplace





Todd Sklar Shorenstein Properties Senior Vice President, Head of Development,



Peter Weingarten
Gensler
Commercial Office Building
Practice Area Leader, Principal



Don Davis
Visa
Head of Global Real Estate



Jeremy Neuner
NextSpace
Founder

### Agenda

What are tenants looking for today
Corp Regen Designer/Strategist: Kay Sargent

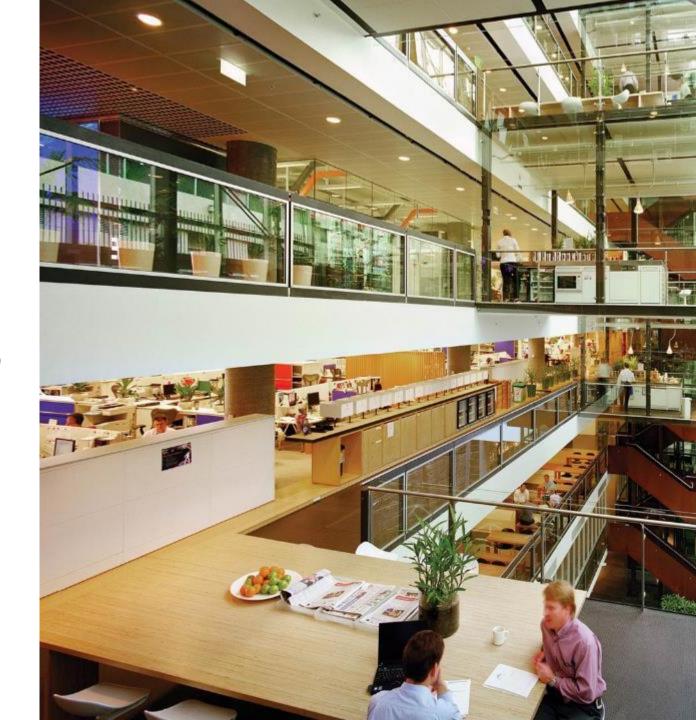
What are companies looking for and doing today *Tech/Office Tenant: Donald Davis* 

How does that impact the way we develop CRE Real Estate Owner/Developer: Todd Sklar

How does that impact the way we design buildings *Architect: Peter Weingarten* 

How is the traditional model changing Co-working Space Operator: Jeremy Neuner

**Panel Discussion** 



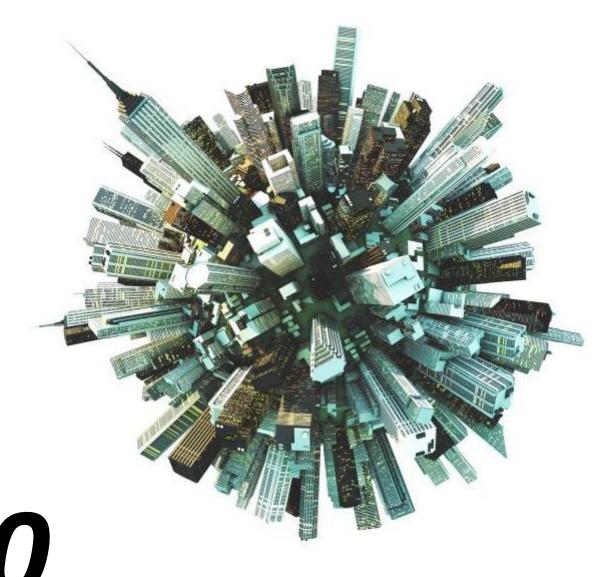
## What are tenant's looking for today?

**TECHNOLOGY INNOVATION COLLABORATION CREATIVITY** WAR FOR TALENT **FOSTER NEW WAYS OF WORK FLEXIBILITY & AGILITY ENGAGEMENT WELL-BEING RESILIENCY COMMUNITY** 



% of world's population living in urban areas:

54% today 66% by 2050



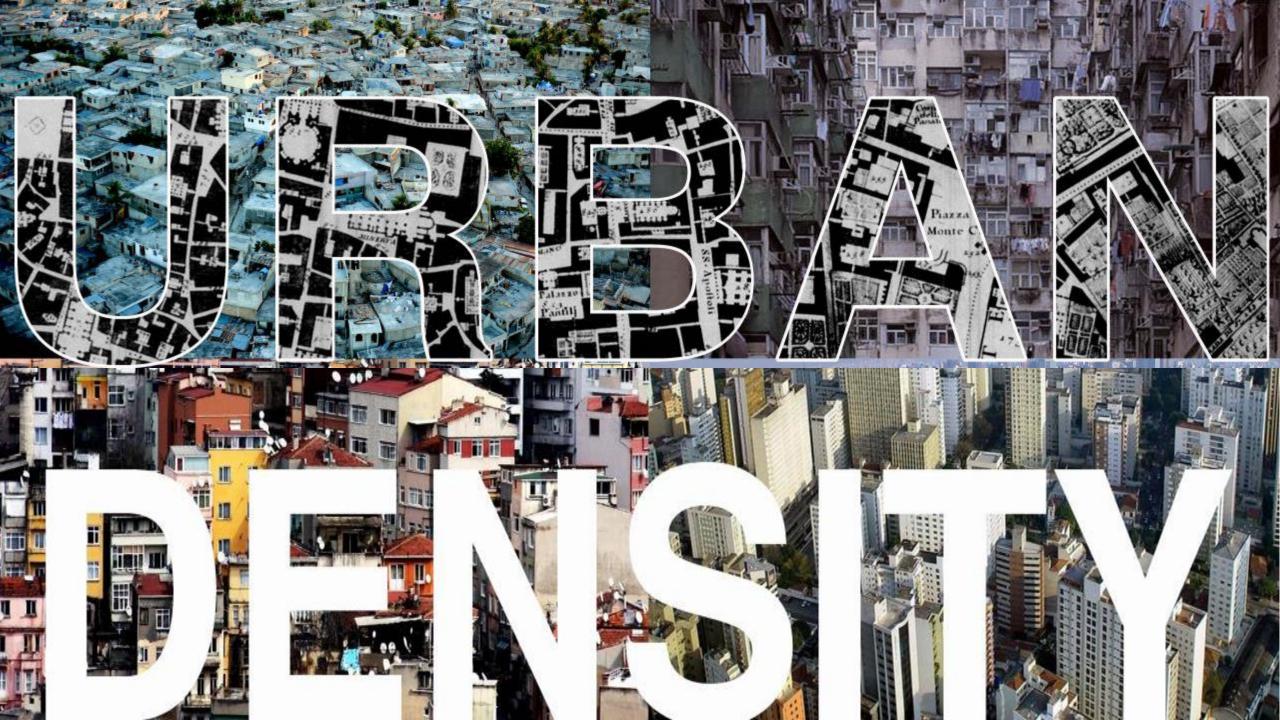
## Regeneration

There are 5.6 million commercial buildings in the US that comprise 87.4 billion SF of space.

## **New Cities**

India needs to build a city the size of Chicago every year for the next 10 years to keep up with the demand.





## Experience

Walkable

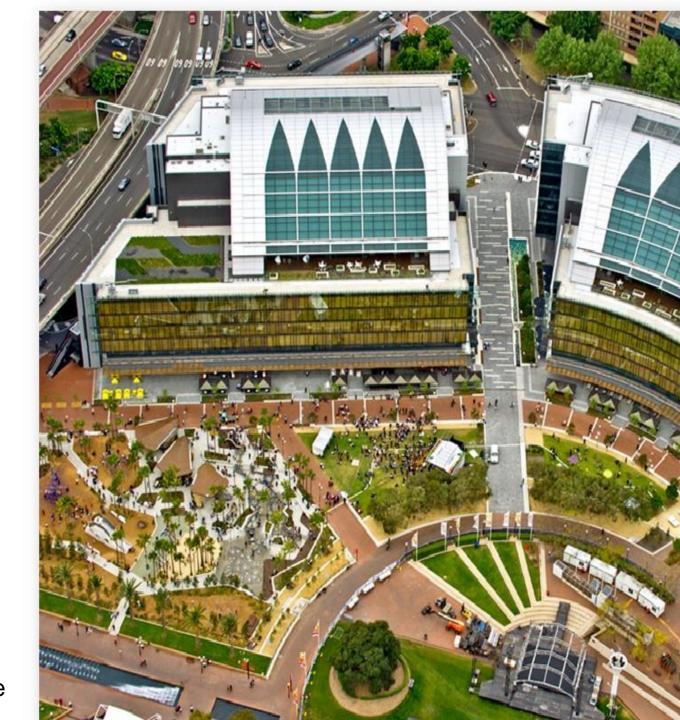
**Vibrancy** 

**Adequate transportation** 

**Social + professional experiences** 

**Culturally rich** 

**Authenticity** 



Transform work – Optimize place – Enhance experience

## Mixed Use

'Next-use' communities

#### accommodate:

- Housing
- Retail
- Dining
- Walk-to-work offices
- Community across zones
- Sense of place



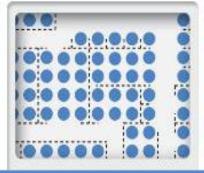
## One Size Misfits All

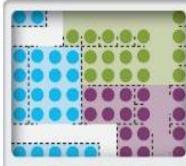


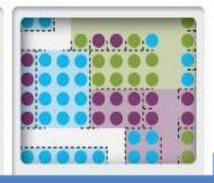
## Workplace Evolution













MODULAR



MODULAR/OPEN



OPEN

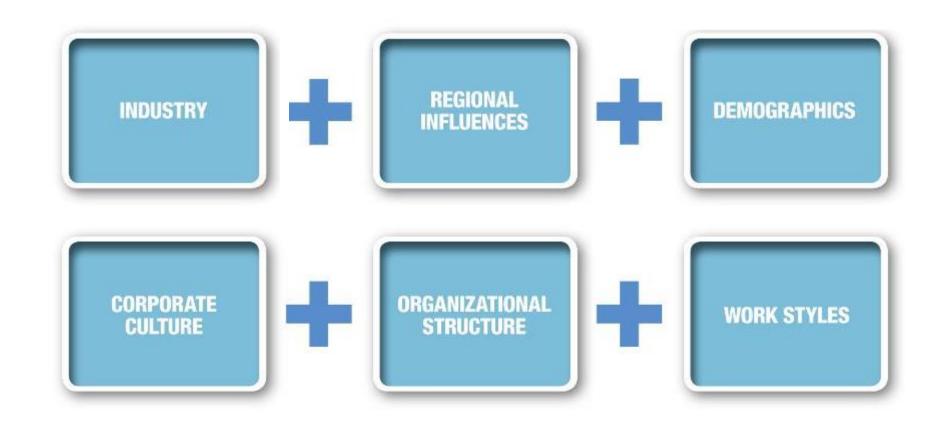


**ACTIVITY-BASED** 



CHOICE

## DNA



## Ideal Workplace

**Comfortable** Flexible & agile **Creative & innovative Efficient & effective** Sustainable, healthy & well **Connected as a community Engaging** Fun





Don Davis
Visa
Head of Global Real Estate

## New Urban Workplace: Visa One

Market







#### Increase collaboration, innovation

- Fewer private offices
- Bench style seating
- More informal collaboration spaces
- Central social gathering spaces
- Greater densities

#### Location

- Proximity to public transit and amenities amenities
- Proximity to talent pools

#### Larger floor plates

- Increase chance encounters
- Interconnecting stairs

#### Access to natural light

- Full height / wide windows
- Good slab to slab height

#### Views

#### Emphasis on branding

#### LEED

- Healthy work space
- Sustainability / Corporate responsibility

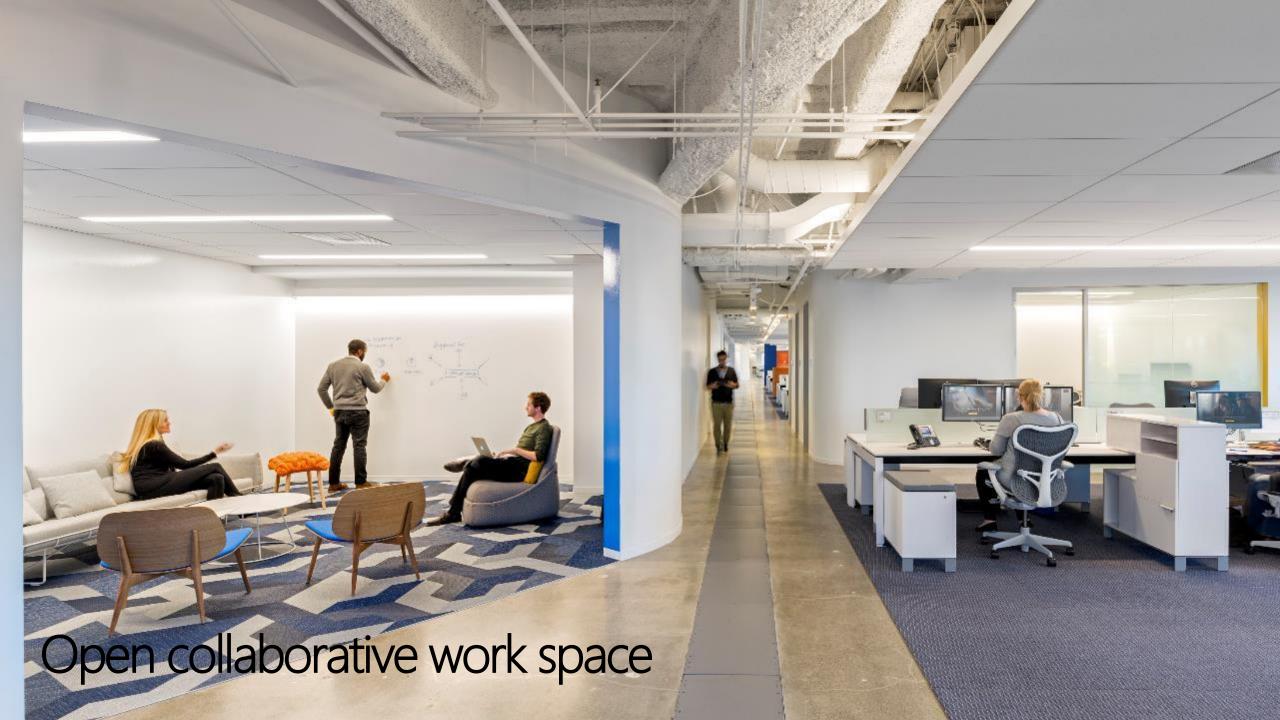
## Workplace Ratios

@ Visa

	Foster City - Pre 2009 Refresh	Foster City - Post 2009 Refresh	One Market	
Workstation Summary <sup>1</sup>				
Square Feet	943,535	943,535	113,398	
Workstations	3,677	5,060	661	
# Offices	1,369	689	29	
# Cubes	2,308	4,371	632	
Office: Workstation Ratio	1:2	1:6	1:22	reduced offices
Workstation Size				
Square Feet / Workstation	257	186	172	
Workstation Type	Large Cube	Small Cube	Bench Style	
Office - Standard Size (Sq. Ft.)	120	120	120	
Cube Size (Sq. Ft.)	64	49	38	
Workstation Height	65"	57"	42"	reduced workstation size
Conference Room Summary				
Conference Rooms <sup>2</sup>	82	127	15	
Seats in Conference Rooms	928	1,434	132	
Conf room seats : Workstations	1:4	1:4	1:5	reduced conference
Informal Collaboration Summary				
Informal Collaboration Areas <sup>3</sup>	0	123	73	
Informal Collaboration Seats <sup>4</sup>	0	645	302	
Informal Collab Seats: Workstations	0	1:8	1:2	increased COLLABORATION
Objectives:		Densify Modernize Increase Conference	Increase Collaboration & Innovation	and INNOVATION







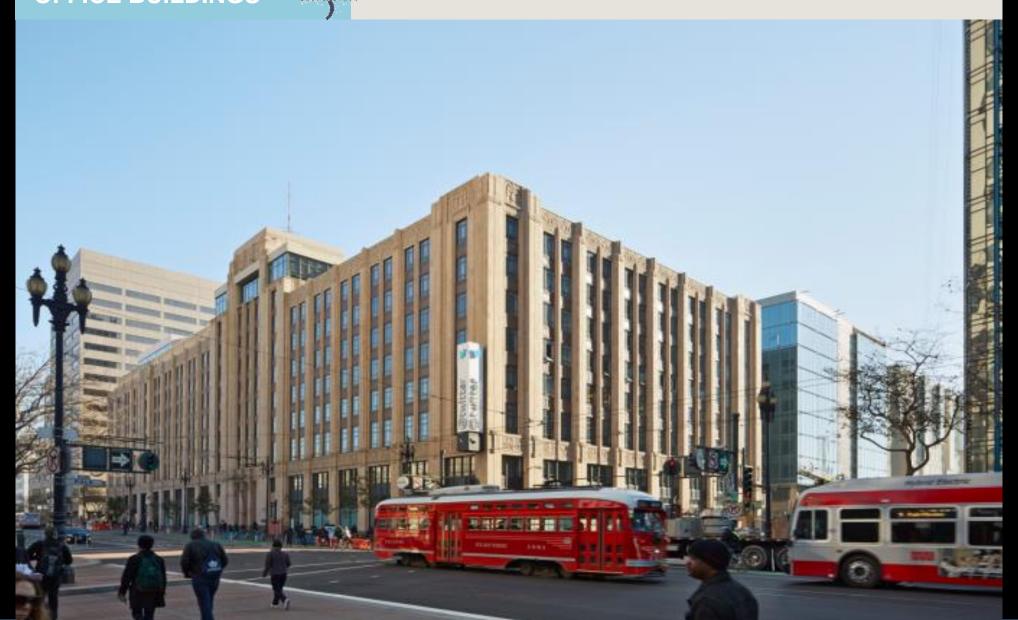






Todd Sklar Shorenstein Properties Senior Vice President, Head of Development,





ULI – 2015 FALL MEETING TENANT DEMANDS & THE NEW SHAPE OF OFFICE BUILDINGS

#### **DEMOGRAPHIC SHIFT**



#### ULI – 2015 FALL MEETING TENANT DEMANDS & THE NEW SHAPE OF OFFICE BUILDINGS

#### **TECHSTERS**



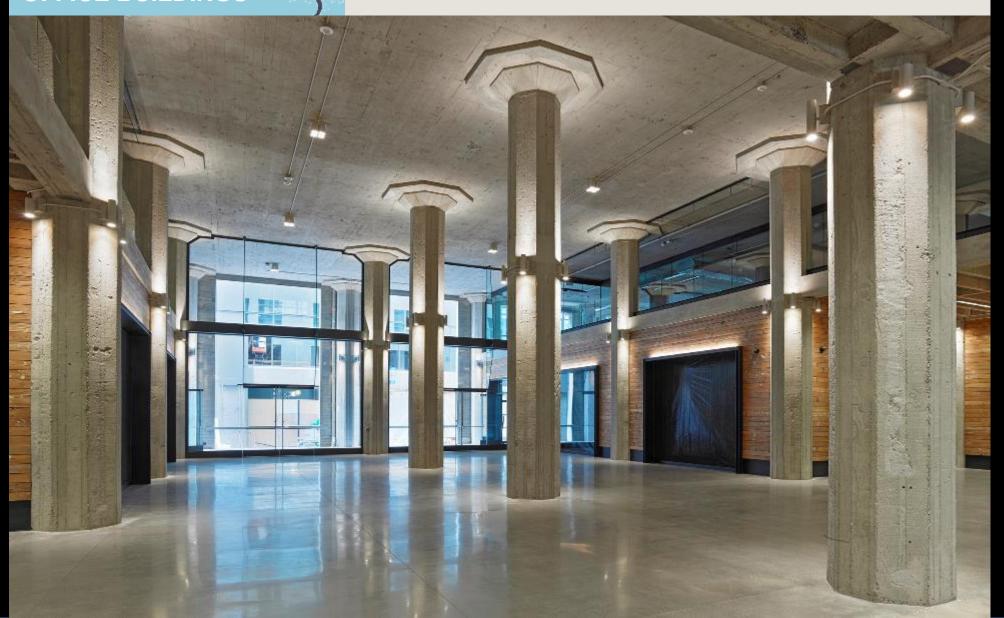
MUNI MARKET STREET



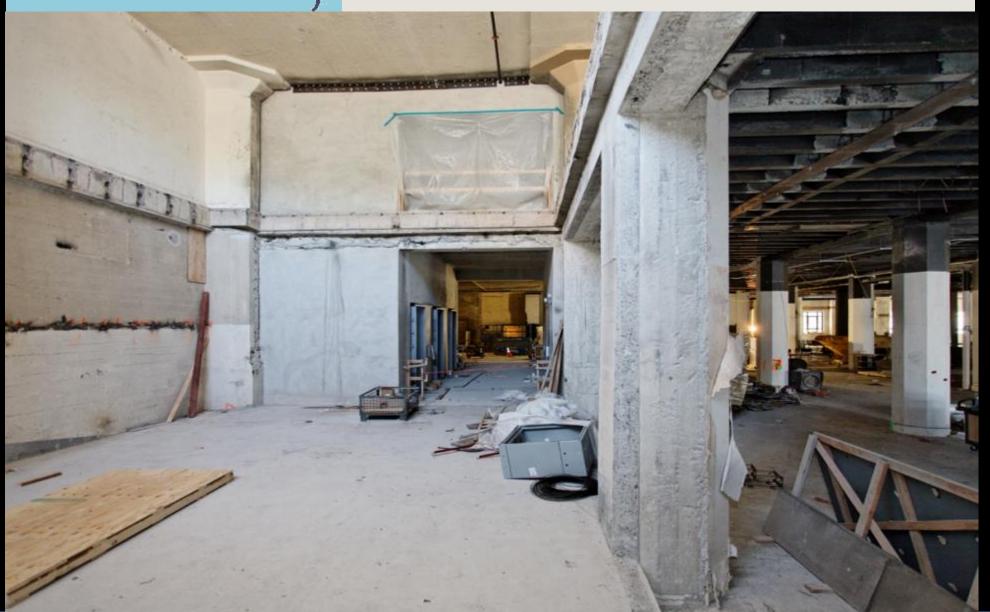
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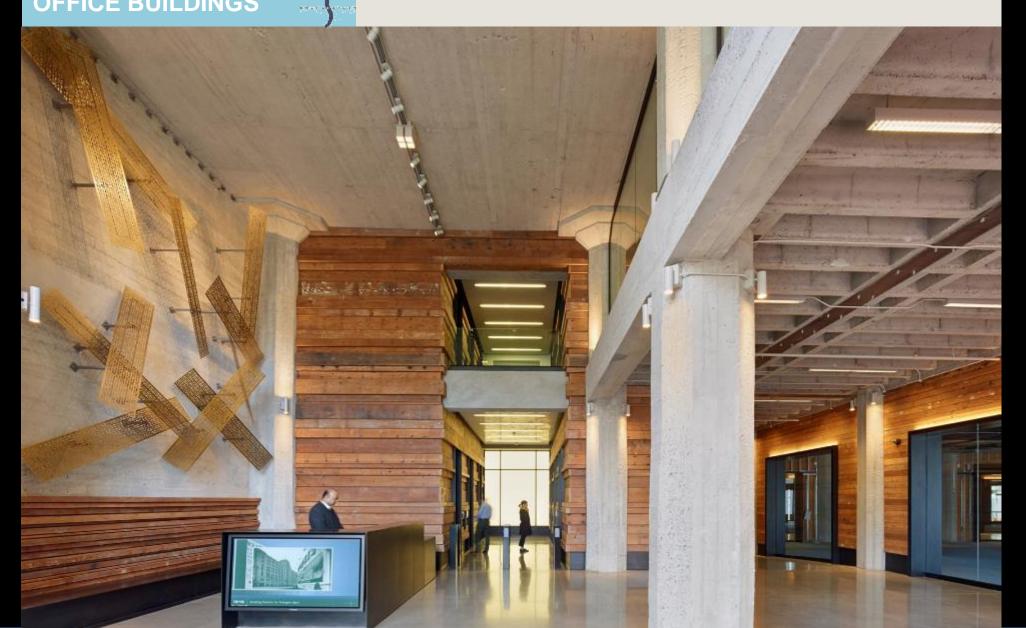










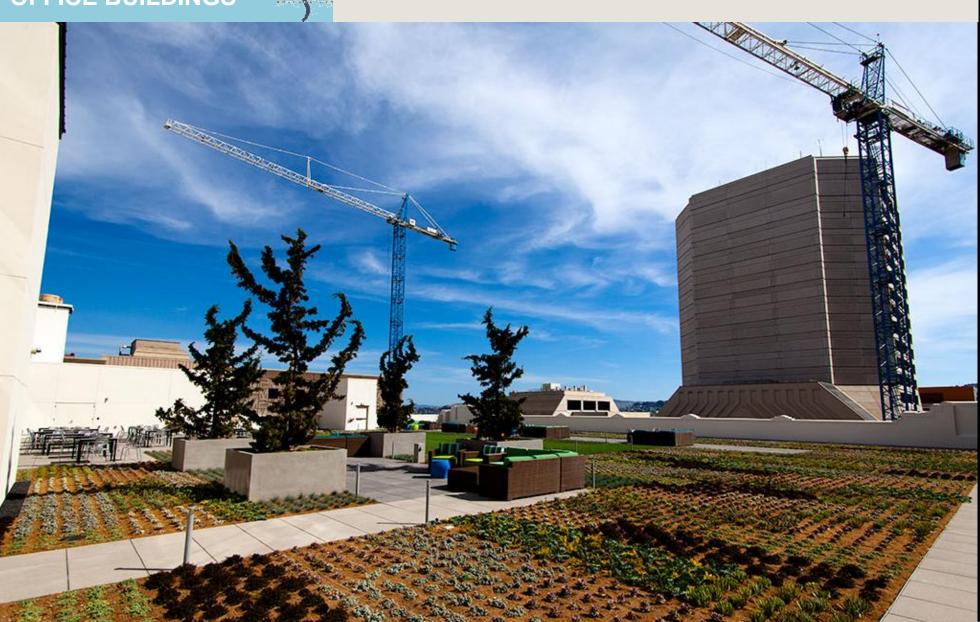




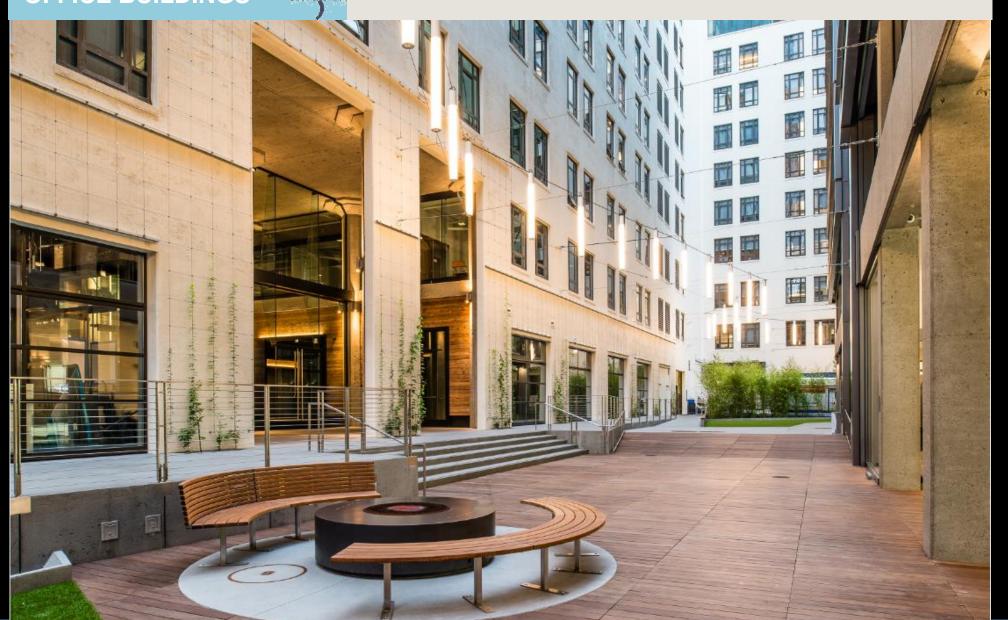
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#### MARKET SQUARE

#### **EXTERIOR AMENITIES**









Peter Weingarten
Gensler
Commercial Office Building
Practice Area Leader, Principal



THEN		NOW	
HIERARCHY	<b>→</b>	COMMUNITY	
COMMANDING	$\rightarrow$	COACHING	
INSTRUCTION	$\rightarrow$	DIALOGUE	
CONTROL	$\rightarrow$	EMPOWER	
EMPLOYEE	$\rightarrow$	ENTREPRENEUR	

#### Office Building of the Future

#### **Innovation Accelerator**

- Individual / team performance
- Promote hyper collaboration
- Talent magnet
- Promote connectivity
- Mobility platform
- Technology enhancements

### **Community Integration**

- Pedestrian oriented / walkable
- Close to transit
- Amenity rich
- Local indigenous materials
- Sustainable practices
- Well being

### **Brand Beacon**

- Brand identity
- User experience
- · Client desired destination
- Create a sense of pride and ownership
- Promote a shared purpose

The New High-Performance Building

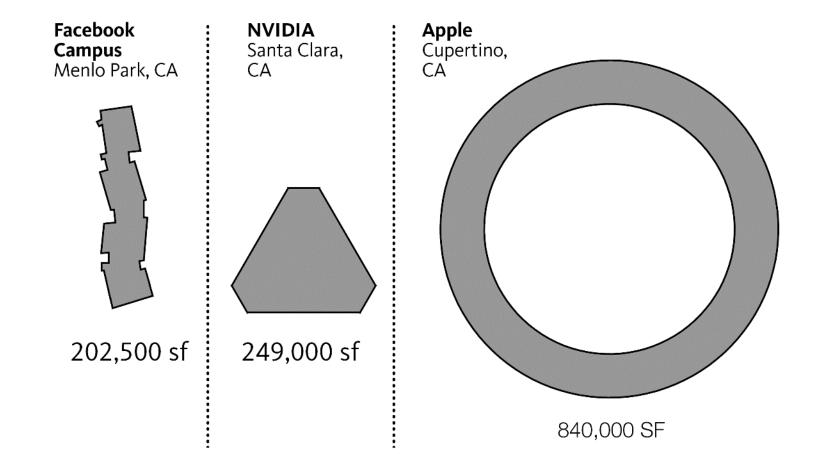
#### **Cultural Touchstone**

- Authenticity
- Engaged workforce
- · Recruitment tool
- Promote creativity
- Reflects firm values
- Corporate social responsibility

### New Paradigm in Office Buildings

	PRE RECESSION	POST RECESSION	
FLOOR PLATE	20-25 ksf	Up to 60 ksf	
AMENITIES	Tenant provided and dispersed	More amenities in walkable amenity-rich setting	
	Central business districts, suburbs	Mixed-use urban districts near transit	
CEILING HEIGHTS	8' - 9' throughout all workspace	9' - 12' typical, varying based on use	
SF / PERSON	250-350 sf / person	150-250 sf / person	
	Stacked office floor without openings and interconnecting stairs are the norm	2-3 story opening interconnecting stairs more common	
	10% chance of unplanned encounters	90% chance of unplanned encounter	
	Center core	Offset core in some markets	

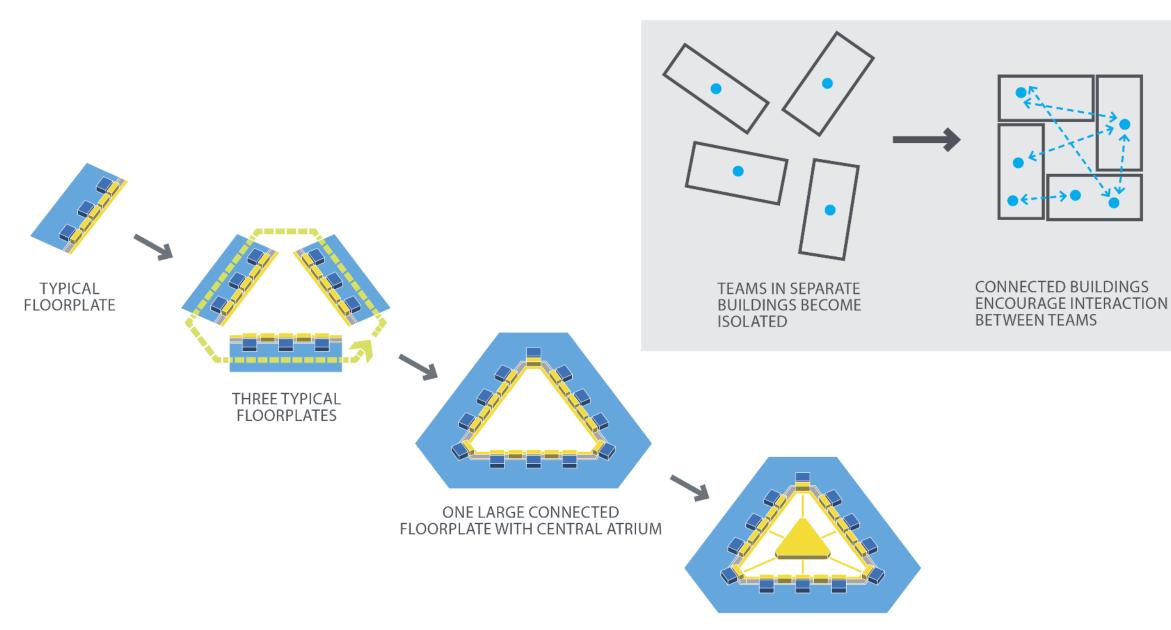
<b>Dolby</b> San Francisco, CA	<b>Google</b> Mountain View, CA	<b>Facebook Bldg 12</b> Menlo Park, CA	<b>Foundry Square 1</b> San Francisco, CA	<b>888 Brannan</b> San Francisco, CA
29,900 sf	33,800 sf	47,900 sf	53,000 sf	55,000 sf



HOW DO WE GET 2,500 PEOPLE TO COLLABORATE?

HOW DO WE CAPTURE
THE SOUL OF OUR
COMPANY?





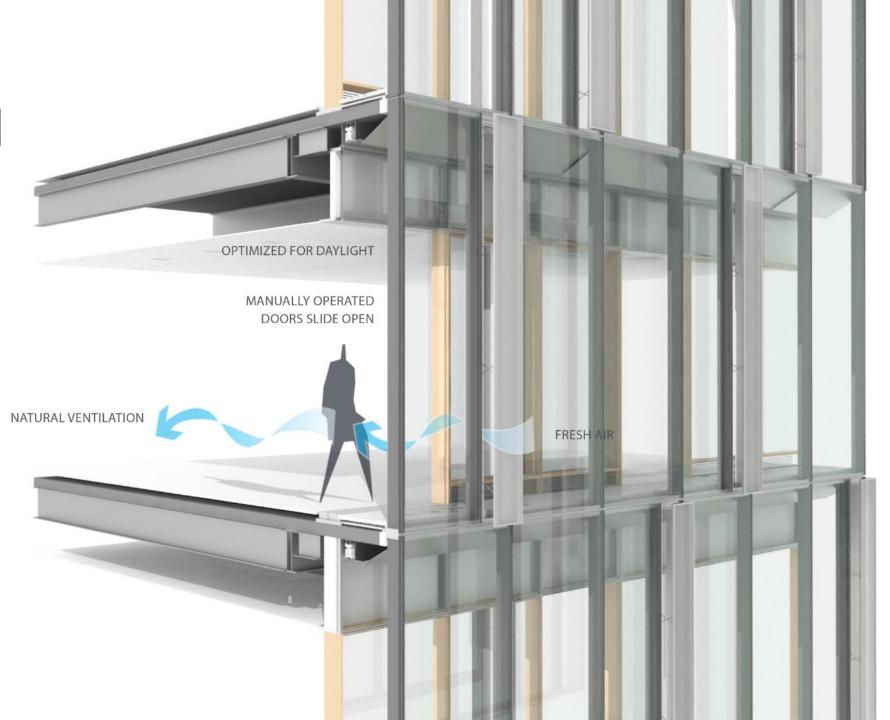
CONNECTIONS ACROSS ATRIUM GENERATE A COLLABORATIVE CENTRAL HEART

### WHAT IF A BUILDING COULD BREATHE?





### DOUBLE-SKIN FACADE





HOW DO WE STAY
TRUE TO OUR
START-UP ROOTS?

HOW DO WE BRING
WHAT WE LOVE ABOUT
PALO ALTO TO OUR
NEW PLACE?

### facebook











Jeremy Neuner
NextSpace
Founder

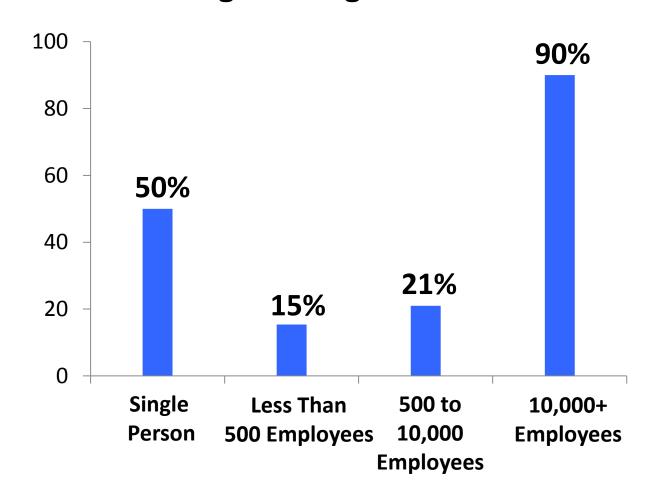
## 50,000,000

# People are hungry for ways to make a living and make a life on their own terms.

-Ryan & Jeremy

The Rise of the Naked Economy

### **Growth in Employer and Single Person Firms Percentage Change – 1992 to 2012**



**Source: Small Business Administration** 



# We can work anywhere, but not everywhere works.

-Mark Greiner Chief Experience Officer Steelcase

Today, for perhaps the first time in human history, we have the opportunity to align our economy with our humanity.

-Richard Florida

### Thank you.

